



Schedule of Fees and Charges

Part 1

Excess Reduction Categories

Vehicle	Daily LDR	Reduced Excess Amount
Commercial Light Vehicles: Hilux/Ranger 4x4, Hilux Single Cab 2x4, Prado, Landcruiser Ute, Hino truck	\$35	\$1000
Passenger vehicles: HiAce bus, VW crafter, Kia Carnival, HiAce van, VW Transporter	\$35	\$400
Passenger cars: Kia Sportage, Toyota Camry or Kia Cerato	\$35	\$400

Part 2

Additional Charges¹

#	Extra Fee	Type	Fees/Costs* (\$)
1	\$1000 Excess Charge in the event of damage	Fixed	1,000.00
2	\$400 Excess Charge in the event of damage	Fixed	400.00
3	\$5000 Excess charge in the event of damage	Fixed	5,000.00
4	Flag Only - With Reflective Cross	Fixed	50.00
5	Flights for Vehicle Recovery (Driver)	Fixed	Retail
6	Jack	Fixed	159.20
7	Labona Vehicle Delivery	Fixed	480.00
8	Tow Ball	Fixed	20.24
9	Tow Tongue	Fixed	174.80
10	Wheelnut Indicators (per unit)	Fixed	2.35
11	Amex Credit Card Surcharge	Percentage	1.75

¹ Please note additional charges are subject to change based on fluctuations in the underlying retail cost

12	MasterCard Credit Card Merchant Fee	Percentage	1.30
13	MasterCard Debit Card Merchant Fee	Percentage	0.77
14	Visa Debit Card Merchant Fee	Percentage	0.78
15	Radio Hire	Daily	5.00
16	Radio Hire - GRM Upgrade	Daily	3.00
17	Aerial Replacement	Fixed	166.00
18	Beacon Replacement	Fixed	Retail
19	Cargo Net	Fixed	Retail
20	Fire Extinguisher Bracket	Fixed	58.00
21	Fire Extinguisher Replacement 4.5kg	Fixed	140.00
22	First Aid Kit	Fixed	85.00
23	Flag Snappy 1.8m	Fixed	150.00
24	Flag Snappy 2.4m	Fixed	160.00
25	Snake Bite Kit	Fixed	40.00
26	Toolkit	Fixed	92.00
27	Triangles Set of 3	Fixed	45.00
28	Wheel Chock Bracket Replacement	Fixed	87.60
29	Wheel Chock Replacement	Fixed	75.00
30	Additional Driver	Daily	10.00
31	Young Driver (18-21)	Daily	10.00
32	Administrative/Handling Fee	Percentage	20.00
33	Call Out Fee (Mackay area)	Fixed	100.00
34	Delivery/Vehicle Recovery Fee (Driver)	Fixed	400.00
35	Fuel Card Admin Fee	Fixed	22.00
36	Out of Hours Hire/Airport Pickup Fee	Fixed	50.00
37	Refuel Charge At End of Hire (Admin Fee)	Fixed	20.00
38	Refuel During Hire (Admin Fee)	Fixed	20.00
39	Toll Payment/Infringement Notice Admin Fee	Fixed	20.00
40	Clean and Return	Fixed	100.00
41	Cleaning Fee - High Clean	Fixed	450.00
42	Cleaning Fee - Medium Clean	Fixed	250.00
43	Cleaning Fee - Standard Clean	Fixed	150.00
44	Bumper scratch/scrape over 20mm in diameter with paint surface penetration	Fixed	150.00

45	Damage to alloy wheels	Fixed	150.00
46	Damage to ancillary components such as scratches, chips or cracks to mirrors or lights	Fixed	150.00
47	Dent over 20mm diameter or paint surface penetration or multiple dents	Fixed	250.00
48	Lower front bumper scuffing or scrapes above the first 50mm of the lower front bumper or above the lower front bumper	Fixed	250.00
49	Scratch/Scrape over 20mm in length and over 1mm wide with paint surface penetration	Fixed	150.00
50	Eftpos Card Surcharge Fee	Fixed	0.30
51	Visa Credit Card Merchant Fee	Percentage	1.45
52	Fuel Charge	Fixed	\$2.50 per litre Diesel/ \$2.20 per litre
53	Call Signs/Set	Fixed	173.00
54	Delivery/Vehicle Recovery Fee (Tilt Tray)	Fixed	2,000.00
55	Labour per hour	Fixed	175.00
56	Parts	Fixed	Retail
57	Repairs and Maintenance	Fixed	Retail
58	Tyre Puncture Repair	Fixed	60.00
59	Tyre Replacement	Fixed	Retail
60	Wheel alignment and balance	Fixed	Retail
61	Windscreen and calibration	Fixed	Retail
62	Windscreen Chip/Repair	Fixed	90.00
63	Windscreen Replacement	Fixed	1,200.00
	*Please note all retail items will have a 20% mark-up added to cover handling and administration.		